



E-Commerce Solution for Correctional Industries

CXI offers an E-Commerce Solution, specific to the Correctional Industry. The framework contains:

- **E-Commerce Web site**
- **Administration/ Back-end Functionality**
- **Business Intelligence/Reporting**
- **External Interfaces/Integration**

E-Commerce Web site

The E-Commerce solution features a Web site for public display of products and information, as well as online orders and purchasing. This includes:

- Product Listings/Catalog
- Sales
 - Shopping Cart
 - Check-out
- Informational Front-end
 - Purchasing requirements
 - Benefits for inmates, taxpayers & states

Administration/Back-end Functionality

An Administrative component allows Correctional Industries users to easily manage their Web site and product information.

- Web site administration and maintenance
- Easily update Web pages and product information
- Developed for non-technical users

Business Intelligence/Reporting

The solution includes Business Intelligence and advanced reporting to assist in decision making and operational improvement.

- Sales Reports
- Product and Cost Analysis

- Performance Management and Dashboards
- Support Decision Making

External Interfaces/Integration

To help streamline processes, the framework includes External Interfaces to allow integration with other existing systems.

- State Procurement Systems
- Credit card processing
- Suppliers and Vendors

Quality and Sales Analysis

CXI's solution can provide insight into operations to facilitate operational improvement.

- Know your best selling products
 - By geographical area
 - By season
- Improve your product quality
 - % of returns
- Insight into supplier quality and performance
 - On-time shipping/receiving
 - Returned shipments
 - Price comparison



Thanks for visiting CXI at the **2009 National Correctional Industries Association Conference** in Dallas.





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Case Study

CXI worked with **Virginia Correctional Enterprises (VCE)** to develop their E-Commerce solution, online at <http://www.govce.net>.

- **Business Problem:** The previous system displayed limited products and services. The product catalog was difficult to maintain and update.
- **Solution:** Redesign the Web site and administrative back-end. Leverage an e-commerce product to reduce costs.
- **Results:** Significantly improved shopping experience, easier to use, increased product listings and improved administration



The **VCE Homepage** includes quick navigation Links, featured products, search capability, and Flash animation.

About CXI

CXI is a full service, minority-owned, international technology services firm, specializing in:

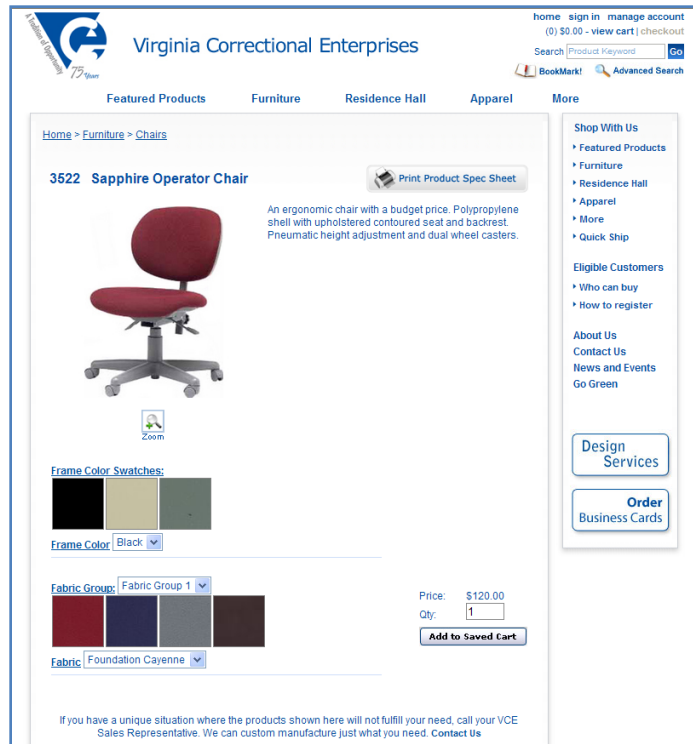
- **Technical Services**
- **Staffing Solutions**
- **Functional Sourcing**
- **Enterprise Resource Planning/SAP**

Contact CXI

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The **Product Detail** screen includes a photo with zoom, description, color swatches, and a printable spec sheet.