



## CXI Now Certified in Run SAP® Methodology

*CXI now certified to implement end-to-end solution operations standards for clients, delivering enhanced efficiencies, reduced down time and costs*

**RICHMOND, Va. – December 1, 2010** — CXI, an SAP® services partner, today announced it has been certified by [SAP AG \(NYSE: SAP\)](#) as a provider of solution implementation based on the Run SAP methodology. CXI will incorporate the methodology into its implementation standards.

“By adopting the Run SAP methodology into our own process and implementation standards, we are going beyond the vision of implementing the solutions required by our customers,” said Sujoy Sarkar, vice president of ERP Solutions, CXI. “We are now providing our clients the proven methodology for managing their SAP applications through end-to-end solution operations standards, as well as excellent customer service, to help them manage their SAP applications more efficiently and reduce the total cost of ownership.

Run SAP methodology is a phased methodology based on world-class knowledge. It provides best-practice procedures, content, services, training and tools for end-to-end solution operations, along with a standardized and proven implementation method. The Run SAP methodology focuses on application management, business process operations, and administration of SAP solutions. The methodology describes how support should be implemented across the lifecycle design, set-up, operations and optimization. In addition, with its best-practice documents for solution operations, it describes how to implement end-to-end solution operations for different SAP software-based business processes.

Run SAP is an integral part of SAP Enterprise Support services, a holistic support model designed to enable continuous improvement and successful solution operations at lower risk and cost.

SAP customers will realize the benefits of operating with the end-to-end standards. SAP standards for solution operations are a prerequisite for the continuous improvement of SAP solution operations. Not only do they enable automation, reducing the cost of operations, but also improved traceability and an audit trail, helping companies to achieve cost efficiency, quality assurance and compliance enablement.

“We applaud CXI’s achievement as an SAP services partner certified in the Run SAP methodology,” said Dr. Uwe Hommel, executive vice president of Active Global Support at SAP AG. “By adopting the end-to-end solution operations standards provided by the Run SAP methodology, CXI will deliver to its customers a higher level of effectiveness and efficiency.”

### About CXI

**CXI**, an SAP® services partner, offers excellent client service by understanding its customers’ unique needs. The company has a successful track record of providing exceptional delivery through innovative solutions. CXI is a full-service, international technology services firm specializing in consulting related to SAP solutions, staff augmentation, application development, project management, business intelligence, infrastructure support and IT outsourcing. Founded in 2000, CXI is a privately-held, certified minority-owned small business. More information is available at [www.cxi.net](http://www.cxi.net).

## Contact Us

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